





24

A team of highly-trained specialists, 24/7 monitoring

Our team of highly-trained specialists work with our AI to analyze flagged activity notifications— 24 hours a day, 7 days a week. A thorough risk assessment of the student is performed, identifying concerning trends and patterns. When an alert is determined to be urgent, the 24 Team follows an escalation process to notify the school.

Features

-  **24/7 analysis**
When a flagged activity alert comes up, a thorough risk assessment is performed to identify patterns in a student's search history. Crucial signs of trouble can begin small, and commonly-overlooked clues like search history can provide a valuable virtual map into a student's mental state.
-  **Escalation processes**
Different levels of notifications and plans of action are in place for emergency situations, minimizing false alarms. Sometimes a student might just be curious about a concerning topic, while another might be desperately obsessed.
-  **Action plans**
When immediate action is needed, you will hear directly from one of our analysts. They will give you full context into the student's activity so your staff can make a well-informed decision on what to do next.
-  **Integration with our other groundbreaking products**
Pair 24 with Auditor, Filter, and Tipline for the most complete student safety solution on the market.